

# REFERENCE

Our partnership with Stenik began at the very start of the Covid-19 pandemic. At that time, we were looking for a quick and adequate solution to cope with the unfavorable situation we were placed in. Immediately after our first contact with them, a team was formed that responsibly took on the challenge.

Only two weeks later, we already had a working strategy and action plan for our online store mercari.bg, and our ideas had already been turned into reality!

Of all the resources, we at "MERCARI-BULGARIA" Ltd. value time the most! We often require lightning-fast reactions, and the team of highly qualified professionals at Stenik meets even our boldest expectations. They know what they are doing and do it the right way – fast and with quality!

We are also extremely satisfied with the easy and timely communication we have with the assigned Project Manager, whom we can rely on at any time.

What is especially important for us is that, in the event of an emergency or an urgent problem that needs to be solved, Stenik reacts literally at the speed of light – they find the issue and fix it immediately.

We hope that many more years of collaboration lie ahead, and we rely on the professionals from Stenik to keep us always in step with the latest trends in e-commerce and to help us adequately meet the demands of modern online consumers in Bulgaria, Romania, and Greece.

**Kevin Schneider,**  
**CTO,**  
**Mercari Ltd.**

