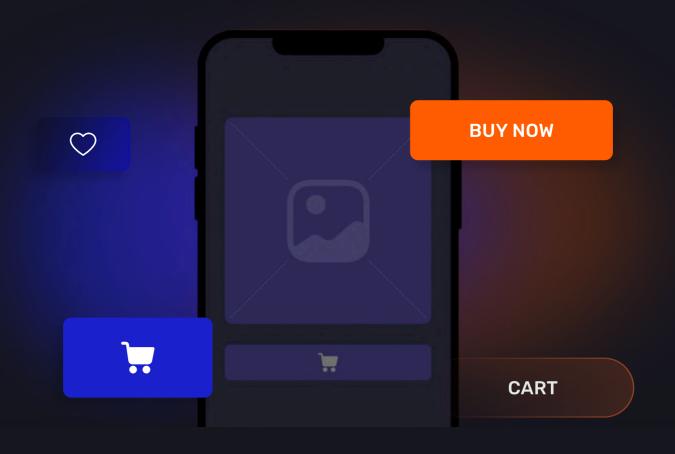


# 10 Proven UI/UX Practices

for Better Online Shopping



Strategies from Real E-commerce Projects



# 10 Proven UI/UX Practices

for Better Online Shopping

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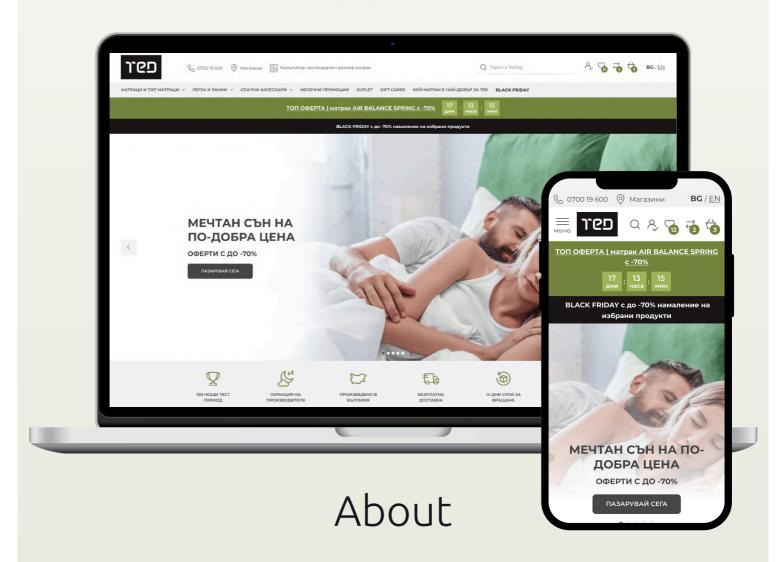
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# Ted.bg

Home & Bedding





TED is a leading Bulgarian brand specializing in premium mattresses, toppers, and bedroom products, offering uncompromising comfort and quality for over 25 years. The brand's mission is to deliver not just mattresses, but a complete experience of comfort, harmony, and peace of mind. Every product reflects TED's dedication to style, functionality, and eco-friendly design.



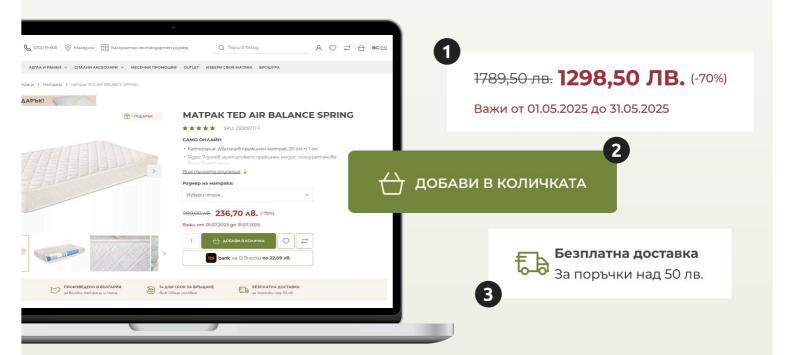
#### Cozy Minimalism







Driving Conversions through Visual Clarity and Trust



#### 1. Clearly Highlighted Promotions with a Sense of Urgency

Discounted prices are paired with visible expiration dates. Displaying both the reduced price and the discount percentage creates urgency and motivates faster decision-making.

#### 2. Prominent Primary CTA Button

The "Add to Cart" button is bold, highly visible, and easy to tap. Using a strong contrasting color and generous size makes the primary action stand out. Adding a financing option next to it reinforces flexibility and confidence in purchase decisions.

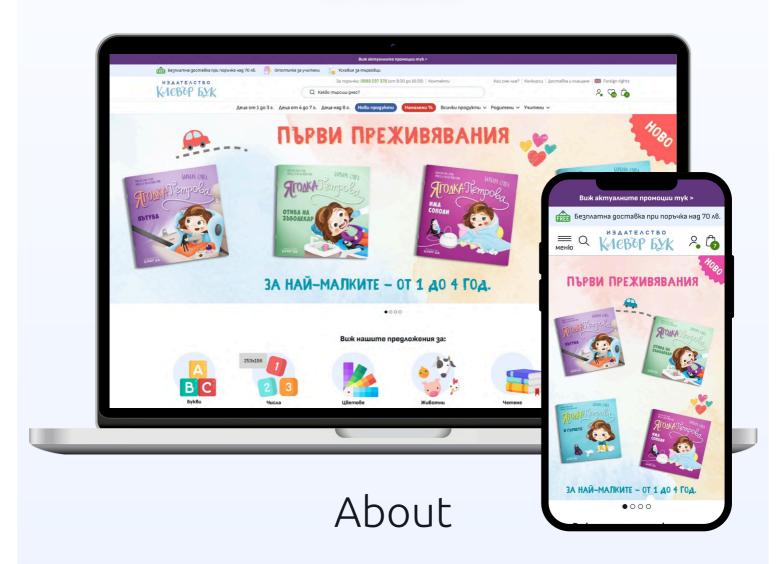
#### 3. Trust through Key Unique Selling Points (USPs)

Concise, icon-based USPs directly address common buyer hesitations. Their visual clarity builds trust and improves product page readability.

# Cleverbook.net

Entertainment & Education





Clever Book is a Bulgarian publishing house established in 2010 with a passion for learning through play. Their online store offers a diverse range of educational cards, books, and puzzles designed to engage and develop children across different age groups. Every product is crafted with attention to detail and a deep understanding of children's needs and curiosity.



#### Playful and Colorful Interface

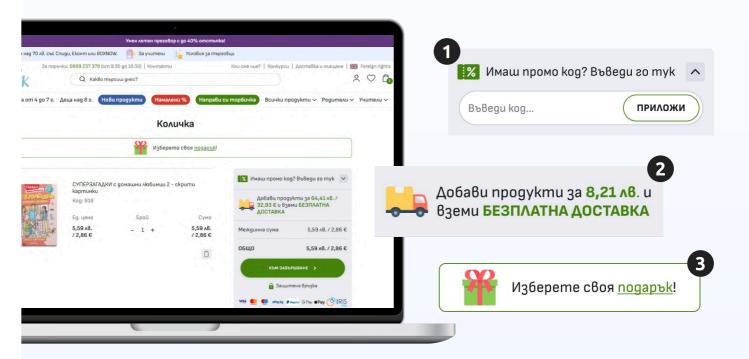








#### Proven UX Enhancements in the Shopping Cart



#### 1. Intuitive Promo Code Field

The promo code input is hidden by default and expands when needed. This keeps the interface clean and distraction-free while remaining easily accessible to users looking for it - a simple yet elegant way to reduce cognitive load.

#### 2. Free Shipping Progress Indicator

A visual bar dynamically shows how much more the user needs to spend to unlock free shipping. This clear and motivating micro-interaction drives additional purchases by turning a promotion into a visible goal.

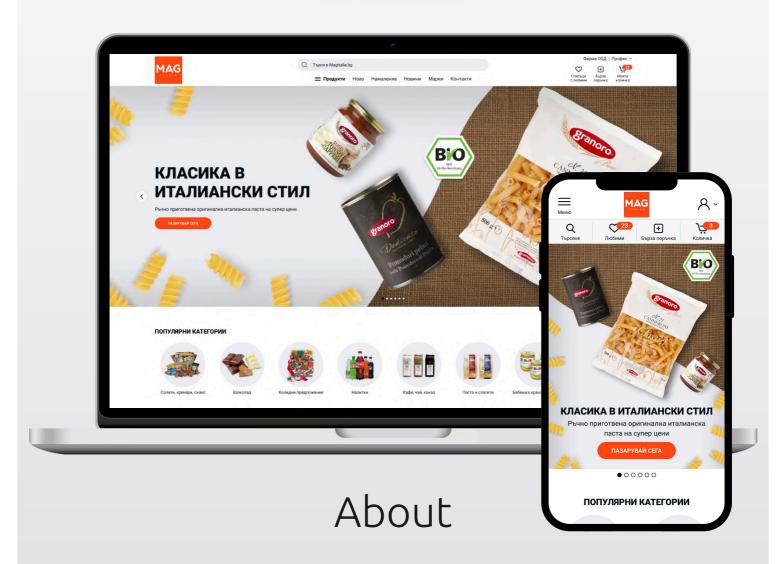
#### 3. Highlighting a Free Gift Offer

A banner with a gift icon and the call-to-action "Choose Your Gift!" is placed strategically above the cart summary. This visual cue enhances perceived value and transforms checkout into a more positive, rewarding experience.

# Magitalia.bg

Food & Beverages

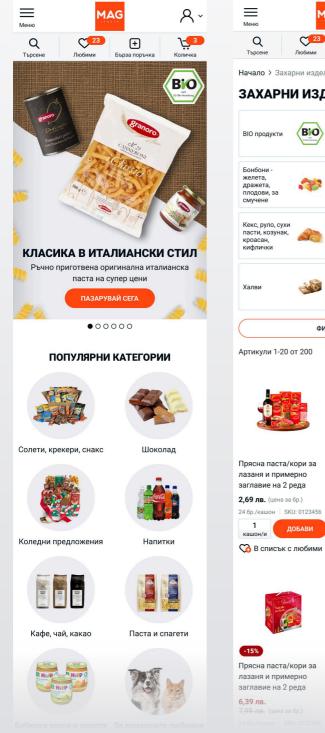


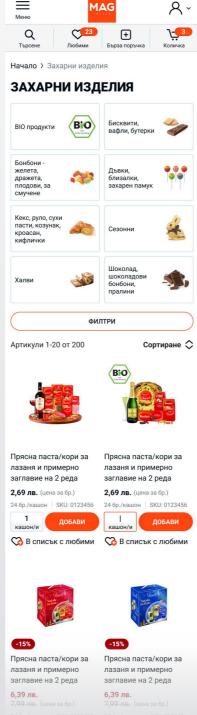


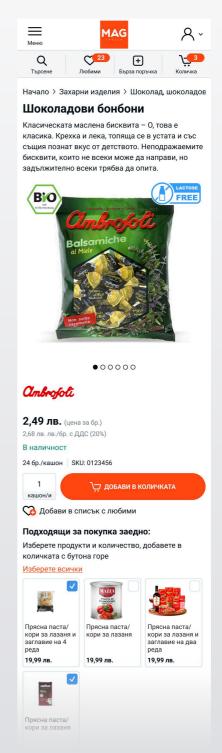
Mag Italia is a distributor and retailer specializing in high-quality Italian FMCG products - including food, beverages, detergents, cosmetics, and household essentials. The company operates both B2C through its physical store in Sofia and B2B, serving restaurants, hotels, and retail partners nationwide.



#### Precision and Professionalism with Energetic Accents

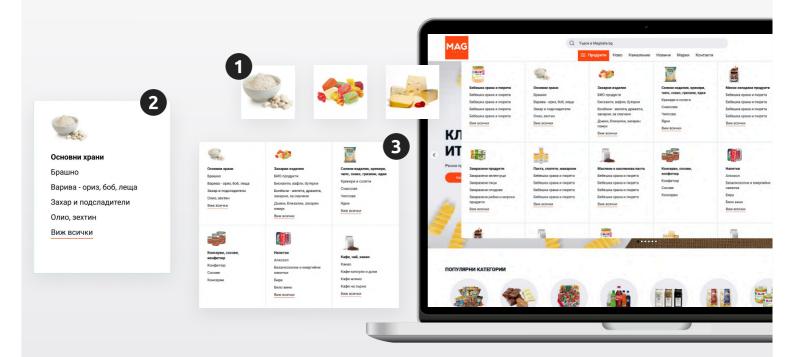








Optimized Mega Menu for Quick and Intuitive Scanning



#### 1. Category Images for Instant Recognition

Integrating visuals next to category titles helps users immediately associate and recognize product groups faster than text alone. This visual mapping improves both usability and aesthetic appeal.

#### 2. Clear Hierarchy through Structured Typography

The mega menu uses a well-defined typographic hierarchy - main categories, subcategories, and links - to establish focus and guide user attention. Proper spacing and contrast enhance scannability.

#### 3. Consistent Grid Layout for Predictability

A uniform grid structure creates order and rhythm within the menu, reducing cognitive effort and helping users process a large amount of information quickly.

# Uwear.bg

Children's goods

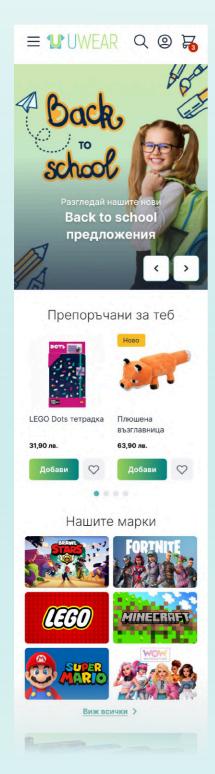


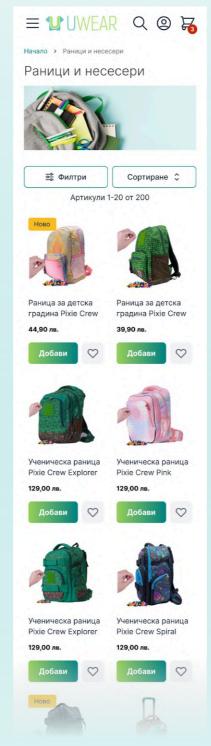


Uwear.bg is an online store run by a Bulgarian family company inspired by children's creativity and imagination. The platform offers a wide selection of kids' apparel, accessories, and licensed products from well-known brands such as LEGO, Minecraft, Fortnite, and Marvel.



#### Playful and Vibrant Experience









"Combine and Save" - Increasing Order Value with Bundle Offers



#### 1. Clear Value Proposition

The heading "Buy Together and Save" paired with "Save XX BGN" immediately communicates the benefit and triggers user motivation.

#### 2. Intuitive Product Presentation

A simple "A + B = Total Price" layout visually connects the selected items with the final discounted total. This makes the value of the bundle instantly understandable.

#### 3. Interactive Product Selection

Each product tile includes a checkbox, thumbnail, price, and discount label. Selected products are highlighted, ensuring clear visual feedback.

#### 4. Visible CTA Next to the Price

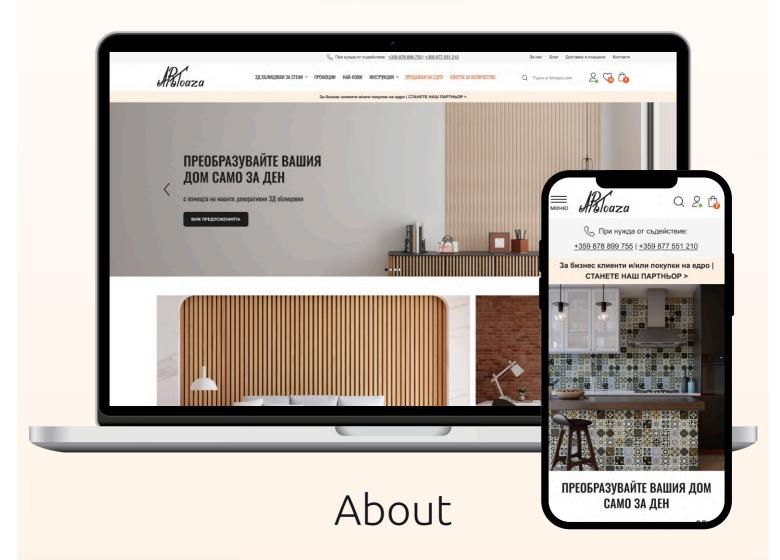
A single "Add All to Cart" button next to the bundle price streamlines the purchase decision.



# Artoaza.com

Home and furnishings

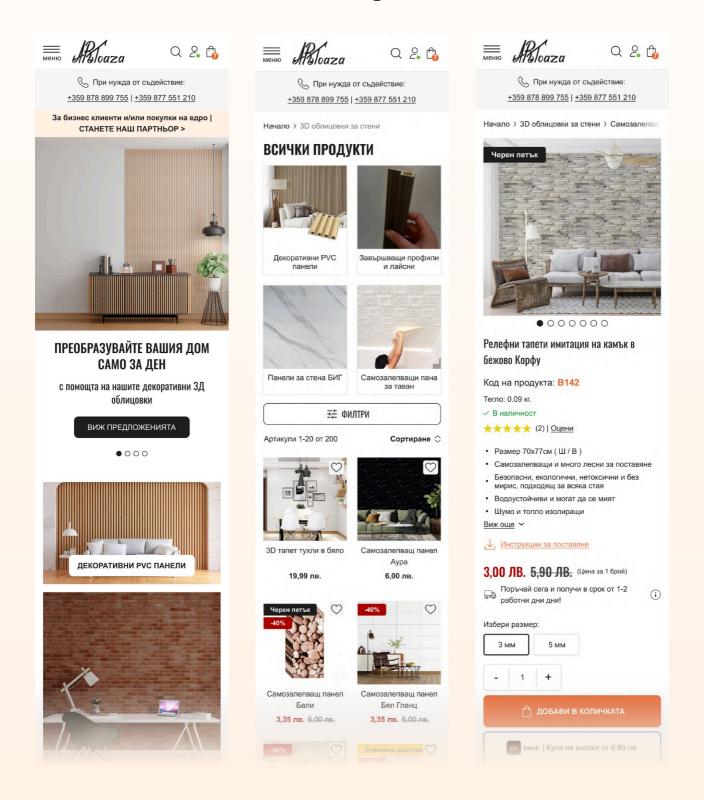




Artoaza is an importer of decorative 3D wall panels for every home. With their high quality and realistic designs, Artoaza's products give every interior a unique, stylish, cozy, and beautiful appearance - whether it's for refreshing a home space or designing public building interiors.

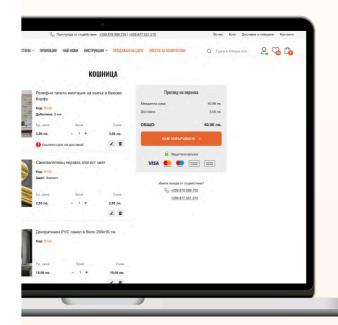


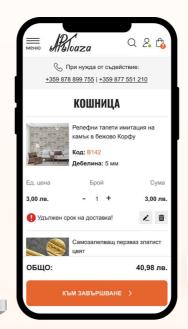
#### Warm and Energetic Tones

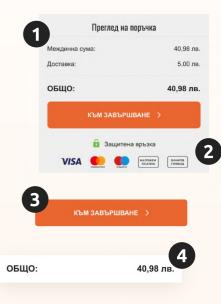




#### Increasing Conversions with a Sticky Cart Button







#### 1. Constant Visibility of the CTA Button

The "Proceed to Checkout" sticky button remains on the screen regardless of scroll position, ensuring the main action is always accessible.

#### 2. Improved User Experience (UX)

Shortens the path to order completion and reduces the risk of cart abandonment.

#### 3. Clear Visual Emphasis

The button features a distinctive color and a sufficiently large size to stand out from the rest of the content. The arrow icon enhances intuitiveness.

#### 4. Combining the Sticky Button with Key Information

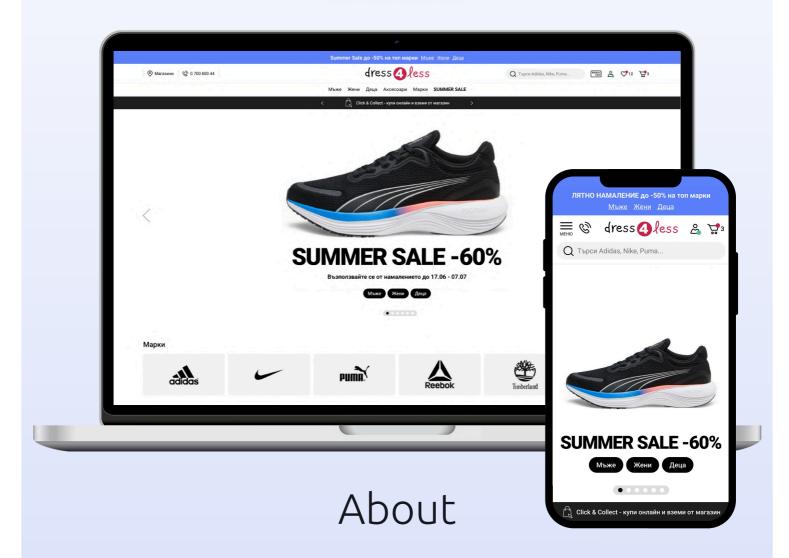
Dynamic elements such as a subtotal can be added.



# Dress4less.bg

#### **Fashion**

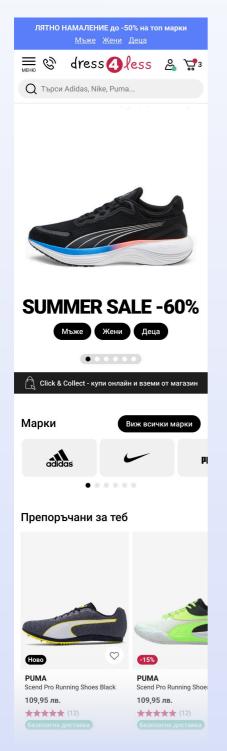


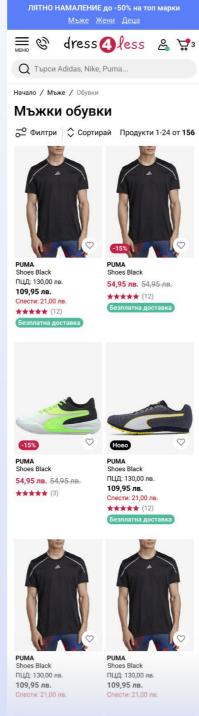


Dress4less.bg is a sports goods retailer with over 14 years of presence on the market. The brand offers original products from leading global brands such as Adidas, Nike, Puma, Reebok, Under Armour, and others - both online and in physical stores located in Varna, Shumen, Targovishte, Veliko Tarnovo, and Stara Zagora.



#### Modern Interface with Bold Color Accents

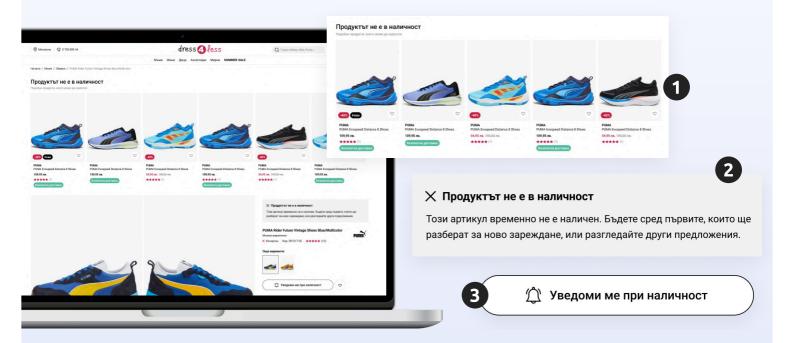








Out-of-Stock Product Page - UX Strategies for Retaining Users Navigation, Alternatives and Notifications



#### 1. Alternative Suggestions - Similar Products

Keep users engaged on the site and increase the chances of conversion by offering relevant alternatives.

#### 2. Clear Product Status Indication

Builds transparency and trust by helping users quickly understand that the item is out of stock, preventing frustration.

#### 3. Back-in-Stock Notification Option

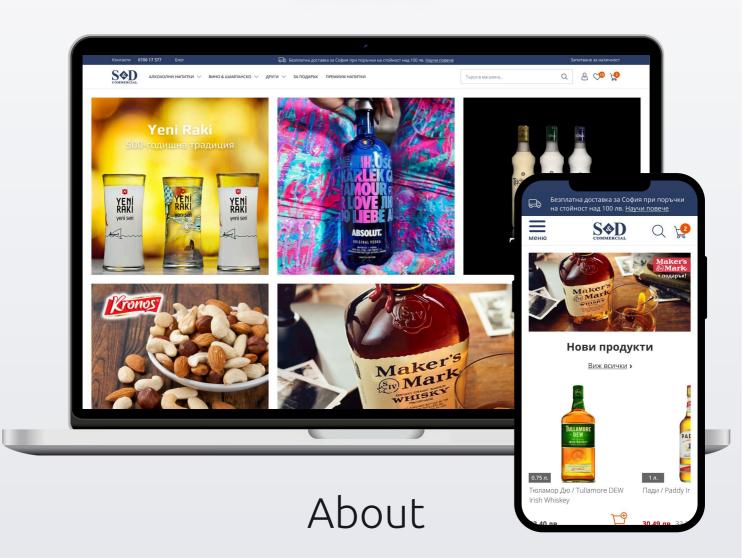
Allows users to easily subscribe for a restock alert, maintaining their interest while also collecting valuable contacts for future sales.



# Sid-shop.com

Food and drinks

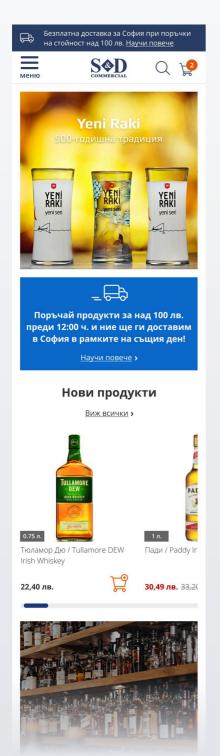




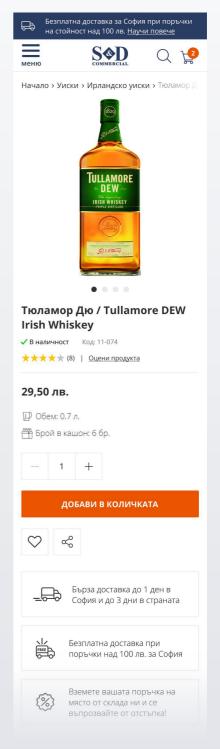
Sid-shop.com is an established retailer specializing in the sale and distribution of branded alcoholic beverages and gourmet products. The company offers a wide assortment of whiskeys, wines, brandies, liqueurs, beer, and coffee, combining variety and quality with competitive prices and professional service for customers nationwide.



#### Practicality and Trust

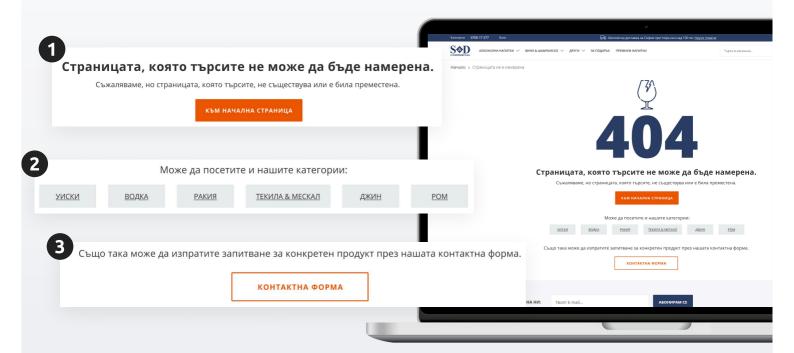








#### Best Practices in 404 Page Design



#### 1. Clear and Informative Message

A short message informs the user of the missing page and provides an easy option to return to the homepage.

#### 2. Quick Links to Key Categories

Providing direct links to top categories guides the user back to main content, simplifying navigation and maintaining shopping interest.

#### 3. Option for Contact When Needed

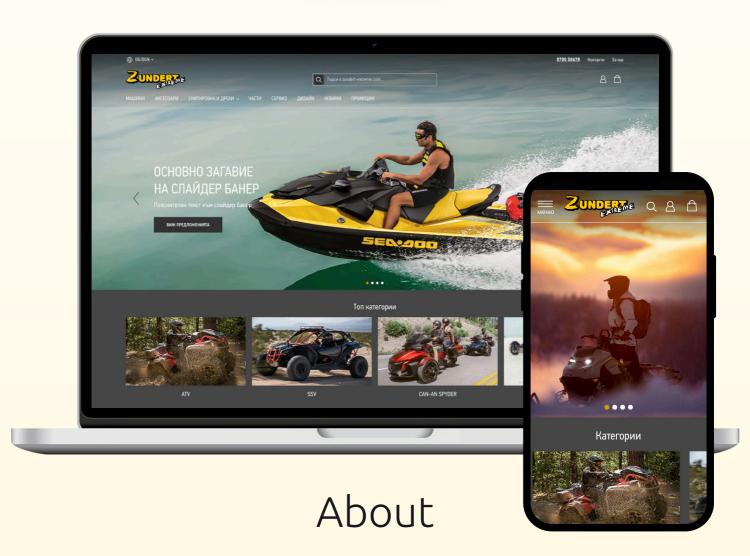
If the user still can't find what they're looking for, a clearly visible link to the contact form offers an alternative for assistance. This reinforces trust and provides personalized assistance.



# Zundert-Extreme.com

Entertainment and hobby

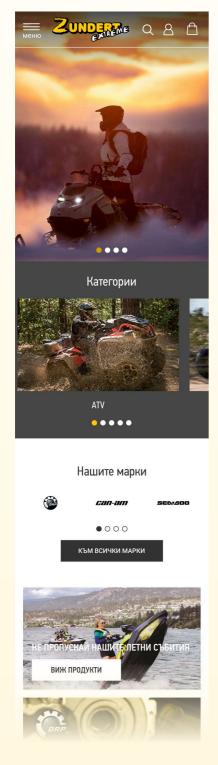


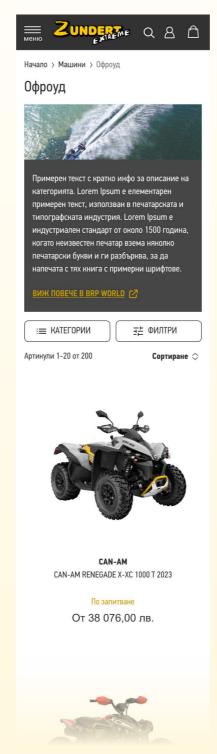


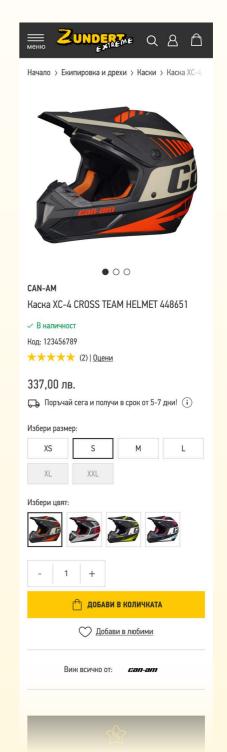
Zundert Extreme is the official representative in Bulgaria for the largest manufacturer of ATVs, jet skis, sports boats, snowmobiles, and outboard engines. The company also offers a wide range of products and services from leading brands such as SEA-DOO, SKI-DOO, LYNX, and CAN-AM, and operates a licensed service center.



#### Contrasting Elements with Bright Accents

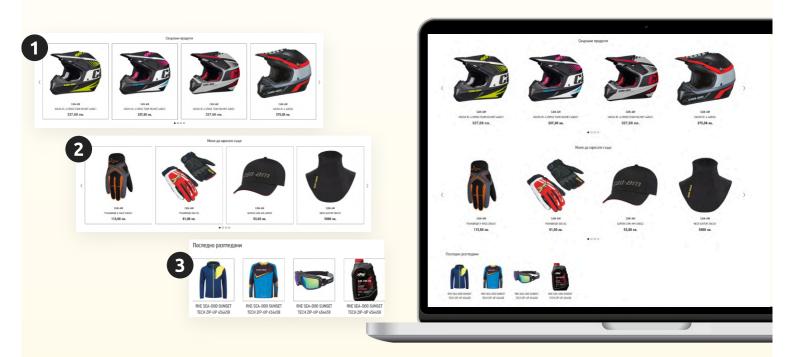








Up-sell and Cross-sell Products in Focus on the Product page



#### 1. Up-sell Products

The slider displays options from the same category as the viewed product, including different colors, alternative brands, or higher-end models, with the goal of guiding the user toward a higher-priced item.

#### 2. Cross-sell Products

This is an opportunity to offer products from related categories that complement the main item, increasing the overall order value.

#### 3. Recently Viewed Products

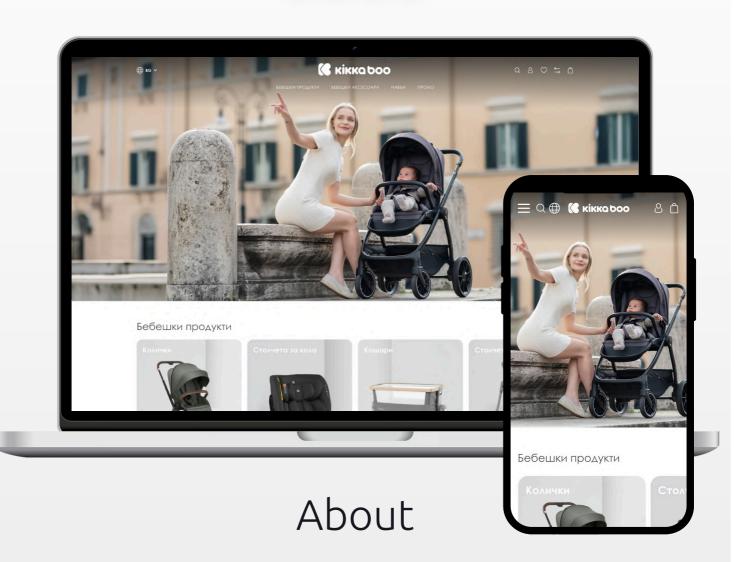
By displaying products the user has recently viewed, we make it easier to return to items of interest and reduce the risk of losing a potential sale.



# Kikkaboo.bg

Children's goods

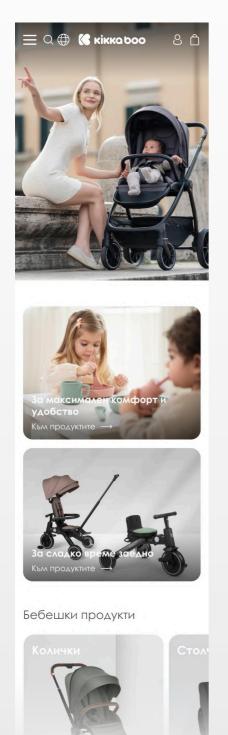


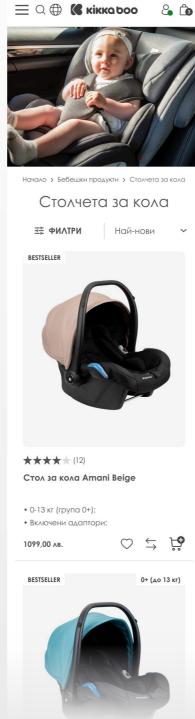


KikkaBoo is a Bulgarian brand for baby and children's products, offering a wide range of strollers, car seats, cribs, high chairs, accessories, and toys. The company combines style, convenience, and safety, with presence both online and through an extensive distribution network in Bulgaria and abroad.



#### High-End and Modern Aesthetic

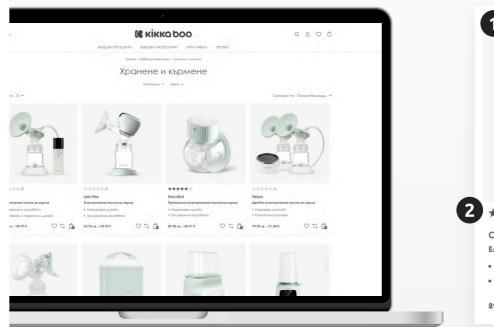








#### Make Shopping Easier Directly from the Category Page





#### 1. Clear Product Presentation

Each item is displayed with a clear image and key information - name, features, and price. This allows users to quickly orient themselves and compare products.

#### 2. Visible Ratings and Key Highlights

Star ratings and brief benefits (e.g. "compact design" or "three operating modes") build user trust and draw attention to the most important factors for purchase decisions.

#### 3. Easy Access to Actions

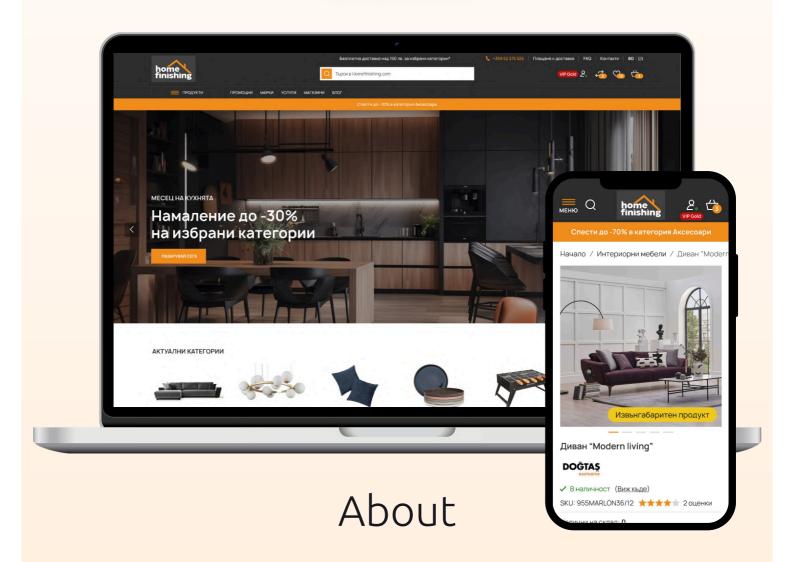
Buttons for "Add to Favorites," "Compare," and "Add to Cart" shorten the path to action and improve navigation and selection convenience.



# Homefinishing.com

Home and furnishings

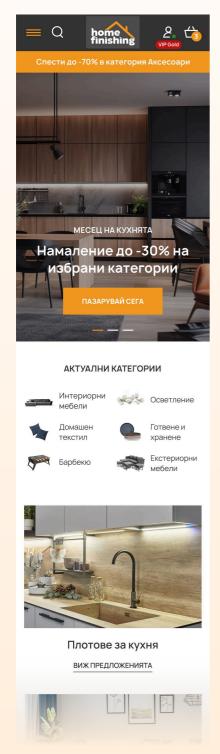


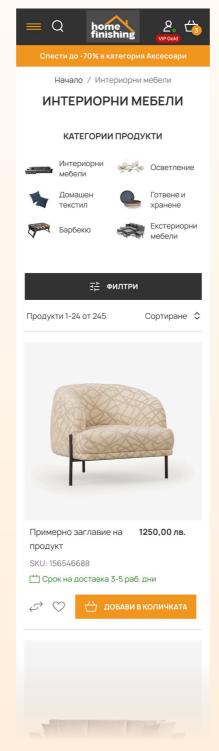


Home Finishing is an international brand with a chain of stores specializing in the sale and distribution of products for home finishing, renovation, and furnishing. The company offers its customers a rich catalog of products and services for the design, delivery, and installation of solutions for both interior and exterior spaces.



#### Warm, earthy tones and a sense of coziness

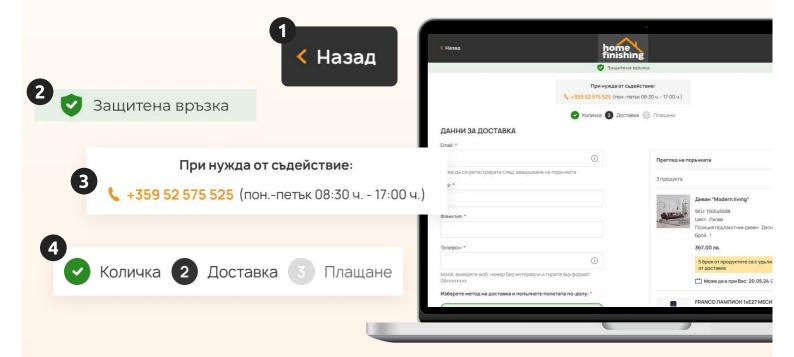








Trust and control in the checkout process



#### 1. Control over the Process - a "Back" Button

Allows the user to go back to the cart without losing their progress.

#### 2. Visual Security Indicators

A secure connection badge displayed at the beginning of the checkout process - placed prominently - increases user trust that personal data is protected.

#### 3. Easily Accessible Customer Support

Displaying a phone number and working hours directly within the checkout signals that help is just a click away, reducing cart abandonment.

#### 4. Clearly Visualized Checkout Steps (Progress Bar)

Improves user orientation and shows the next steps in the checkout process.



We hope that these 10 proven UI/UX practices have helped you understand how small design details can increase both sales and customer satisfaction in your online store.

Apply these principles through professional design created by an experienced team that truly understands e-commerce.

Learn more about the service "UI/UX design for online stores" at **stenikgroup.com.** 

### Are you ready for the next step?

# Boost your sales with expert UI/UX design from Stenik

